



COUNTY OF UNION

DEPARTMENT OF PUBLIC SAFETY

Andrew Moran, Director

July 26, 2017

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CHOSEN FREEHOLDERS**

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The Honorable Carl A. Hokanson
Borough of Roselle Park
110 E. Westfield Avenue
Roselle Park, NJ 07204

Mayor Hokanson,

Recently the County of Union and the Borough of Roselle Park entered into an agreement, authorizing Union County Emergency Medical Services to provide the Boroughs primary ambulance response services, at no cost to the municipality or its residents.

Union County Emergency Medical Services **does not** directly bill residents for any ambulance services. The following is part of the County's contract with the billing service provider:

"Under no circumstances shall the Contractor bill or invoice County of Union residents for payment for services rendered by UCEMS. If one billing cycle has been completed at the facility where services were rendered and the Contractor is unable to determine insurance coverage, the Contractor may make follow-up phone calls to patients/family to verify insurance coverage."

The County does not expect residents to pay any out-of-pocket costs; neither when insurance does not cover the full amount of services rendered nor if a resident is uninsured. Payment is only sought from a resident's insurance provider.

After receiving ambulance transport services, the billing provider, *Ambulance Reimbursement Systems*, only sends a statement if more information is required or to collect payment from a resident whose insurance provider sends claim amount directly to the insured.

DIVISION OF EMERGENCY SERVICES

300 North Avenue East

Westfield, NJ 07090

(908)654-9881

fax(908)654-9851

www.ucnj.org

We're Connected to You!

DEPARTMENT OF PUBLIC SAFETY

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The County does not bill insurance providers if we do not transport a patient; we do not bill for assessments, refusals or cancellations. The County has provided ambulance services to County residents since 2011 and has always maintained this policy.

If a resident receives a statement and has any questions or concerns, they should contact the Ambulance Reimbursement System offices using the number on the statement. They also may feel free to contact the Union County Emergency Services administrative offices at 908-654-9881.

Regards,



Andrew F. Moran
Director, Union County Public Safety

CC: Andrew Casais, Borough Clerk
CC: Paul Morrison, Chief of Police
CC: Joseph Signorello, Fire Chief

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